

ACQP Academy – Terms and Conditions

Effective Date: September 2025

1. Introduction

These Terms and Conditions (“Terms”) govern your use of ACQP Academy’s training services, courses, and materials. By booking or attending a course, you agree to be bound by these Terms.

2. Booking and Registration

Course bookings can be made online, via email, or by phone.

All bookings are subject to availability.

Enrolment via our Approved Training Provider

Confirmation of your booking will be sent via email.

3. Payment

Payment is required at the time of booking unless otherwise agreed in writing.

Payment methods accepted: [Insert accepted methods, e.g., card, BACS, PayPal].

Prices are correct at the time of booking and are subject to change for future courses.

Payment in Instalments can only be made via Clearpay or Klarna, Not PayPal (due to high Charges)

4. Cancellation and Refunds

Cancellations must be notified in an email to ACQP Academy. (academy@acqp.co.uk)

Refunds are subject to the following:

Once enrolled, you would need to contact the Training Provider

Before enrolment on the course: Full refund less any administration fees.

The ACQP Academy reserves the right to cancel courses due to unforeseen circumstances, in which case a full refund will be issued or an alternative date offered.

5. Course Materials

Course materials and Study Guides are provided for personal use only.

You may not copy, distribute, or reproduce materials without written permission of the Academy.

6. Intellectual Property

All content, materials, logos, and branding of ACQP Academy are the property of ACQP and protected under intellectual property law.

7. Limitation of Liability

The ACQP Academy provides training via our Approved Training Provider in good faith.

To the maximum extent permitted by law, ACQP Academy is not liable for any direct, indirect, or consequential loss arising from attendance or use of materials.

8. Data Protection

Personal data collected during registration will be processed in accordance with our Privacy Policy

By booking, you consent to the use of your data for course administration and communication.

9. Complaints

Any complaints should be submitted in writing to academy@acqp.co.uk

The ACQP Academy will investigate and respond promptly.

12. Changes to Terms

ACQP Academy reserves the right to update these Terms.

13. Governing Law

These Terms are governed by the laws of England and Wales.

Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.